

## Privacy Collection Statement – Online enquiries

Multiple Sclerosis Australia (ACN 008 515 508) (**MS Australia**) is committed to protecting the privacy of individuals and their personal information and complies with the *Privacy Act 1988* (Cth) (**Privacy Act**).

Please read this carefully as it will have important consequences for you in relation to the collection, use and disclosure of your personal information provided to MS Australia.

You understand that:

1. MS Australia is the party who is collecting your personal information and can be contacted at [info@msaustralia.org.au](mailto:info@msaustralia.org.au) or alternatively you can write to us at PO Box 625, North Sydney, NSW 2059.
2. MS Australia will collect your personal information directly from you. In certain circumstances, MS Australia may be required to collect personal information from third parties, depending on the nature of your enquiry.
3. The purpose of MS Australia collecting your personal information is:
  - (a) to process any enquiry you submit to us through our website, contact you and provide you with information in relation to your enquiry;
  - (b) to verify your identity (if required) and to protect MS Australia's websites from security threats, fraud or other criminal activities;
  - (c) to process any payments in connection with your enquiry;
  - (d) the use for the administration and management of MS Australia;
  - (e) the maintenance and development of MS Australia's services, business systems and infrastructure; and
  - (f) to offer you updates, discounts, or other content or products and services that may be of interest to you and to provide you with direct marketing communications from us or our related entities and associates (using direct mail, telemarketing, email, SMS and MMS messages),

and you acknowledge and agree to your personal information being collected and used for, and in connection with, these purposes and any other purpose described in our Privacy Policy.

4. If we do not collect this personal information in connection with the purposes in paragraph 3, then:
  - (a) MS Australia will be unable to process your enquiry or supply you with information in relation to your enquiry; and
  - (b) we will be unable to send you direct marketing communications (unless you have consented to such communications through your other dealings with MS Australia).
5. Your personal information may be disclosed to the following classes of people and organisations in connection with the purposes in paragraph 3:
  - (a) MS Australia, its personnel and any related entities;
  - (b) third party service providers including without limitation marketing service providers, IT service providers, contractors and sales consultants and other parties who assist us in providing our services to you; and
  - (c) any other organisation as expressly covered in our Privacy Policy.
6. It is possible that some of the information collected may be disclosed to MS Australia's related body corporate or service providers outside of Australia. You **consent** to your information being disclosed to a destination outside Australia for this purpose, including but not limited to the United States of America and you understand and acknowledge that Australian Privacy Principle 8.1 will not apply to such disclosures of your personal information.
7. MS Australia's Privacy Policy sets out the process as to how you can access and correct any of your personal information collected under this form as well as to how you can make a complaint if MS Australia has breached the Privacy Act in the handling of your personal information. MS Australia's Privacy Policy is available on our website at [www.msaustralia.org.au](http://www.msaustralia.org.au) or can be otherwise provided by requesting a copy from MS Australia.

By continuing to submit your enquiry via this website, you acknowledge you have read this privacy collection statement and acknowledge your personal information will be collected, used and disclosed in accordance with this privacy collection statement and as otherwise detailed in MS Australia's Privacy Policy and, to the extent it is necessary, that you give your **voluntary express consent** to MS Australia collecting, using, storing, disclosing and disposing of your personal information in this manner.